## My Health Online (MHOL) in Torfaen

| Practice                       | How to register for MHOL  |
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| Abersychan Medical<br>Practice | You will need to complete the My Health Online form<br>available from the surgery reception, return it to us<br>with 2 forms of ID and we will issue you with a letter<br>containing your account details.                                  |
|                                | More information and a downloadable form available at:  |
|                                | abersychangp.wales.nhs.uk   |
| Blaenavon Medical<br>Practice  | You will need to pre-register for a user ID and Pin at reception.   |
|                                | More information at <u>blaenavonmedicalpractice.co.uk</u>   |
| Churchwood Surgery             | If you would like to register to use My Health Online please call at the surgery and collect a registration form.   |
|                                | To protect patient confidentiality, you are required to<br>provide documents so we can make sure you are who<br>you say you are. Therefore, you will need to provide<br>photographic identification (e.g., driving licence or<br>passport). |
|                                | When completed please take the form and identification documents to the surgery so that copies can be made. You can post these if you prefer or email to <u>enquiries.w93056@wales.nhs.uk</u>   |
|                                | The practice will then follow up receipt of registration form and ID by calling the patient to verify details.  |
|                                | Once the registration process has been completed the documents will be appropriately destroyed.   |
|                                | Sending information via the post is done at the individuals own risk  |
| Clark Avenue Surgery           | Where patients have technology available, they should complete the MHOL request form electronically and email this to us along with:  |
|                                | <ul> <li>a photo (or scanned copy) of your passport<br/>photo or photo driving licence</li> </ul>   |
|                                | <ul> <li>plus an additional form of proof of address, for<br/>example, a copy of your recent utility bill,<br/>where you have technology available.</li> </ul>  |

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|                    | You will find a link to form and more information at<br>clarkavenuesurgery.co.uk  |
|                    | Alternatively, nationts can bend deliver the form and   |
|                    | the copy documentation to the surgery   |
| Cwmbran Village &  | You can complete the application form online and  |
| Llanyraton         | email this along with your 2 forms of ID to the practice.   |
|                    | It will take up to 48hrs to process and all Registration details will be with you.  |
|                    | More information at <u>cwmbranvillagesurgery.co.uk</u>  |
| Nant Dowlais       | To register please attend the practice to collect a registration form, which is available from reception                          |
|                    | When returning the form, please ensure that you bring   |
|                    | the registration. For more information see  |
|                    | https://nantdowlaishealthcentre.com/online-services   |
| New Chapel Street  | Please note that you MUST complete a registration form at the surgery and provide photographic                                    |
|                    | identification before a registration letter can be  |
|                    | generated. Once you have your registration letter, you will then be able to create a My Health Online account to use the service. |
|                    | More information and a downloadable form at   |
|                    | newchapelstreet.gpsurgery.net   |
| Oak Street Surgery | To get access to all the My Health Online features  |
|                    | will need a PIN and Access ID. To get these, visit our  |
|                    | practice with photographic identification (such as a driver license or passport) and ask to be registered for                     |
|                    | My Health Online. The practice will give you your PIN and Access ID.  |
|                    | For more information see  |
|                    | oakstsurgery.co.uk/pages/My-health-online   |
| Dontog Surgery     | M/horo potiente hove technology evolution they  |
| Famey Surgery      | should complete the MHOL request form<br>electronically and email this to us along with:  |
|                    | a photo (or scanned copy) of your passport  |
|                    | photo or photo driving licence  |

|                                    | <ul> <li>plus an additional form of proof of address, for<br/>example, a copy of your recent utility bill,<br/>where you have technology available.</li> <li>You will find a link to form and more information at</li> </ul> |
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|                                    | panteghealthcentre.co.uk/my-health-online/   |
| The Mount Surgery                  | If you wish to register to use My Health Online<br>please call at the surgery and collect a registration<br>form or download the registration form below.  |
|                                    | For more information and to download a registration form see   |
|                                    | mountsurgerypontypool.co.uk/prescriptions1.aspx?t=3  |
| Trosnant Lodge Medical<br>Practice | To register, patients need to attend surgery with<br>photographic I.D. and to complete a form and they will<br>then be provided with account details.  |